Business Operating System
P10
Quality Policy Statement

Rail Signalling & Power Ltd (RSP) is a supplier of specialist engineering products and design services to the UK Rail, Power, and Industrial Engineering sectors. The company's activities include the design, assembly, and test of electrical and electronic panels, including various types and sizes of equipment housings, and the development of value-engineered products for the railway industry.

RSP is committed to making continuous cost-effective improvements in the quality of its business, including its working practices, products, and the Quality Management System (QMS).

The company QMS complies with and is maintained to BS EN ISO 9001:2015 Quality Management Systems Requirements.

To achieve the best management of quality throughout the business, RSP maintains a quality structure and a definitive set of quality reference documents as part of its Business Operating System (BOS).

The following list of key quality aims, and objectives shall be the responsibility of all RSP employees:

1. We will establish and maintain a quality structure to ensure that all parts of the business are managed in an effective, efficient, and consistent manner.
2. We will prepare, control, and maintain quality documentation required to support the quality structure and ensure that such documentation is available for reference to all employees.
3. We will ensure that all working practices conform to industry best practice.
4. We will identify and manage internal and external risks, including those related to climate change (and its associated effects) and emerging societal issues to make the company resilient to future impacts.
5. We will encourage continuous improvement in all aspects of RSP business.
6. We will encourage customer, employee and supplier input and feedback to improve the quality structure and QMS.
7. We will work with suppliers and customers to establish and maintain the highest quality standards.
8. We will regularly review the performance to improve the quality structure and the quality management system.

Responsibility for the day to day running of the business and the quality management lies with the Manager Director.

Every RSP employee is responsible for ensuring that the quality system is always applied and that all work is carried out with quality of products and working practices as a primary consideration. Any employee raising quality issues is guaranteed the full support of the company and its management.

The RSP Management Team are responsible for reviewing this policy on an annual basis. The policy will also be reviewed following any major organisational changes, if an incident/event occurs, or a report is received that impacts upon the company's quality management system.



Andrew Billson
Managing Director
1st January 2026

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